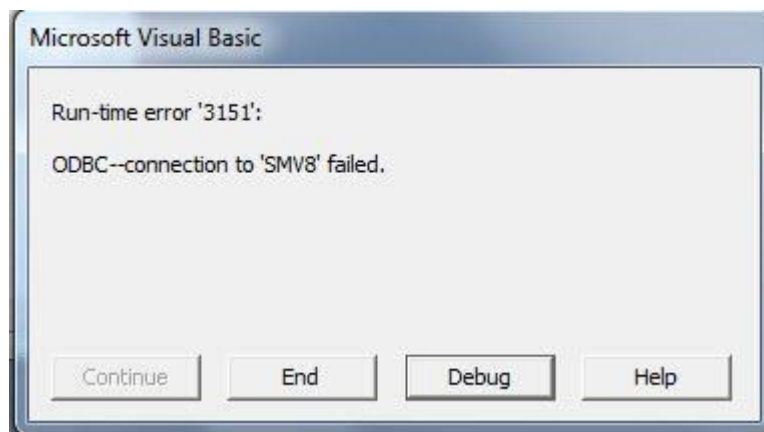


## KB00028 - ERROR - ODBC Error 3151 Occurs on Startup of Sample Master® v8 Oracle

### SYMPTOMS:

In Sample Master® V8 (Oracle) a message like the one below is displayed when a user attempts to open the application.



### CAUSE:

This error is caused when the Microsoft Windows ODBC driver has been selected for the SMV8 TNS.

### CORRECTIVE ACTION:

The applicable ODBC driver from Oracle should be installed on the client workstation and then used in lieu of the Microsoft driver for Oracle.

## Applies To:

- Sample Master® v8 Pro (Oracle)

### FOR MORE INFO

Contact ATL Support:

- Call: 1-800-565-LIMS (5467)
- Email: [support@atlab.com](mailto:support@atlab.com)
- Monday thru Friday 8 am – 5 pm ET

## Accelerated Technology Laboratories Inc.

Founded in 1994, Accelerated Technology Laboratories, Inc., launched the first commercially available Windows-based Laboratory Information Management System (LIMS). More than two decades and several hundred installations later, Sample Master® is a market-leading solution with thousands of users around the world. ATL is recognized for our strong commitment to quality, investment in research and development, and team of professionals. We hire experts with impeccable academic credentials in the fields of chemistry, engineering, water and wastewater, microbiology, medical technology, toxicology, biotechnology, laboratory management, validation, software development, computer science, engineering, and business. Several hold MS and Ph.D. degrees. ATL professionals are highly sought-after speakers and thought leaders. We are actively involved in the scientific community. Our affiliations and partnerships allow us to deliver the most current leading-edge technology to our users. ATL also offers TITAN LIMS, enhancement products, support, and consulting services worldwide.

For more information: [www.atlab.com](http://www.atlab.com)



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