

KB00029 - ERROR - ODBC Error 111 Occurs when adding a new Employee

SYMPTOMS:

In Sample Master® version 8.5 a message like the one below is displayed when a user attempts to create a new Employee record.



CAUSE:

This error is caused by a bug in the application

CORRECTIVE ACTION:

The error has been corrected in service pack 02. Application of the three components of this service pack will eliminate this error.

Applies To:

- Sample Master® v8.5

FOR MORE INFO

Contact ATL Support:

- Call: 1-800-565-LIMS (5467)
- Email: support@atlab.com
- Monday thru Friday 8 am – 5 pm ET

Accelerated Technology Laboratories Inc.

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496 Holly Grove School Rd
West End, NC 27376

toll-free: 800.565.LIMS (5467)
phone: 910.673.8165
fax: 910.673.8166

www.atlab.com
info@atlab.com